

V360

Application support & hosting solution for Oracle Agile PLM for Process

HOSTED ORACLE AGILE PLM FOR PROCESS

Verdant provides sustainable IT support and application hosting solutions. Our goal is to help our customers grow their businesses and get the most out of their application investments by ensuring that their applications are reliable, fast, well documented and proactively supported. Our US based team of Technologists are dedicated to providing our customers with excellent service and consistent results.

V360 is an end-to-end support solution for the entire lifetime of your application. Verdant will provide high quality services for your implementation, ongoing technical and functional support, upgrades and enhancements. V360 Hosting is your total application support solution.

- Senior level staff with fluent English communication skills
- 24x7x365 Support from Network Operations Center
- Aggressive SLA with performance guarantees
- Sustainable hosting delivered with reduced carbon footprint
- World class hosting facility
- Online ticket tracking system
- Online PLM4P collaboration portal



RAPID IMPLEMENTATION METHODOLOGY

Verdant's rapid deployment methodology in combination with Kalypso's Vivo accelerated implementation product is the quickest way to go live on Oracle Agile PLM for Process. Verdant's preconfigured Oracle Agile installation includes the Vivo database and can be deployed in our CloudFarm in a matter of hours. This results in reduced implementation duration, increases project success rate and cuts costs. Our tested and standardized application configurations ensure a solid foundation for your enterprise application to grow upon.

INDUSTRY FOCUSED

Verdant's strategic partnership with Kalypso ensures that we can speak your language. Our Oracle Agile PLM for Process hosting and support solutions are designed from the ground up for the Food and Beverage industry. Whether you have a technical support issue or are just trying to figure out how to edit a label, Verdant will be there with the answer.

KNOWLEDGE MANAGEMENT

The discovery, documentation and retention of information is key to supporting a complex business critical application. Verdant views Knowledge Management as a top priority and a critical differentiator for its hosted Oracle Agile PLM for Process offering. As part of the service, customers will have access to a customized web portal. This allows for collaborative knowledge sharing and a centralized location for documentation.

At Verdant, once an issue is identified and resolved it will be documented in the portal for future review or training activities. This insures that the root cause of the issues will be documented for future reference thus eliminating the costs and delays associated with reoccurring problems.

SUSTAINABILITY

Verdant was designed from the ground up to provide sustainable IT solutions. We take a practical approach to sustainability, and believe the best solutions for business are those that are both sustainable and profitable. Through the application of expertise and innovative thinking, Verdant delivers solutions that are good for your bottom line and the planet at the same time.

CLOUDFARM HOSTING

Verdant's CloudFarm hosting solutions offer the power and flexibility of cloud computing combined with the data security and privacy of traditional hosting. The CloudFarm uses virtualized servers in a standardized computing framework, allowing rapid deployment of applications and compute resources. Hardware and configuration standardization ensures predictable results and makes resolving hardware issues transparent and painless. Our highly efficient servers and data center environment provides a low carbon footprint, which is reduced to zero by wind power carbon exchanges that offset the remaining energy draw of power and cooling.

CloudFarm hosting allows you to leverage the strengths of the world class Switch Communications SuperNAP data center at a fraction of the cost of maintaining your own facility. The SuperNAP data center sits on a major internet hub, allowing for low latency connections to the entire US. The SuperNAPs patented ultra efficient design allows for unprecedented server density, allowing for up to ten times the amount of computing power per square foot than an average hosting site. These features combine to make the SuperNAP the ideal location in the US to host enterprise applications.

- Designed for 1500 watts per sq. ft. density (note: most DCs are 100-200 w/sf)
- Unparalleled network connectivity with 24+ on-site carriers
- 407,000 square feet of space
- 250 MVA Switch owned power substation
- 146 MVA of generator capacity, 84 MVA of UPS supply
- 30,000 tons of system plus system cooling with 30 cooling towers
- 100% heat containment using thermal-scif™
- 7000+ cabinets
- Armed 24/7/365 military trained, directly employed security staff
- Located in the most seismically and meteorologically stable zone in the US
- Data center is SAS 70 Part 2 certified



Sustainable IT Services and Application Hosting.

To find out more, visit verdantservices.com

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ALL SYSTEMS GREEN!